

Healthcare Travel Scheme

If eligible for discounted foot passenger tickets under the scheme you must complete this form in full.



Passengers should hand the form to the ticket office clerk with the hospital appointment card* when purchasing tickets.

*Short notice appointments without an appointment card or letter will be considered at Red Funnel's discretion.

- A fare of £8.30 per person will be charged for the patient and a companion attending an NHS appointment or for NHS treatment under a named NHS consultant at Southampton University Hospitals NHS Foundation Trust.
- The fare is only valid for outbound travel on the day of the treatment or procedure and travel is not permitted before 0845 hrs unless, at Red Funnel's discretion, the appointment time requires the patient to travel earlier.
- The fare normally applies to Day Return journeys for outpatient treatment but may be extended (for example for in-patient treatment) if the patient can prove that an overnight stay is required.

Please note the following are excluded from the scheme:

- Patients attending for treatment privately
- Patients attending treatment at a private hospital,
- Patients attending appointments with GPs, pharmacists, dentists or opticians
- Patients in receipt of benefits which would entitle them to claim under the Hospital Travel Costs scheme
- Patients attending a course of radiotherapy (the cost of travel incurred for this is reimbursed through a scheme operated by Isle of Wight Council)
- Retrospective claims

Healthcare Travel Scheme

Part 1



Please read the Terms and Conditions of the scheme on the back of this booklet before filling out this form.

Patient details

Title	First Name	Surname
Address		
Postcode	Telephone	Date of birth
Age (if under 18)	Email	

I understand that these details may be shared with NHS Isle of Wight for auditing purposes

Sign
Print name
Date

Please tick:

- I am the patient
 I am the patient's representative

Representative's details

If you are completing this form on behalf of a patient, please fill in your details below.

Title	First Name	Surname
Address		
Postcode	Telephone	Date of birth
Relationship to patient	Email	

I understand that these details may be shared with NHS Isle of Wight for auditing purposes

Sign
Print name
Date

Healthcare Travel Scheme

Part 2



Appointment details

The patient should produce a valid appointment card/letter at the ticket office for the discount to be applied.

Hospital name	Department	
Doctor /consultant name	Date	Time

Journey details

Please fill out the details of your outward and return journey

Travelling by foot	Outward Journey	
	Date	Time
	Return Journey	
	Date	Time

Patients who are on a low income and are eligible for the below benefits can claim a refund of the cost of travelling to hospital or other NHS premises for treatments or tests under the NHS Healthcare Travel Costs Scheme. Details are available from the Department of Health publications orderline, on 0300 123 1002.

I confirm that neither my partner nor I (including Civil partners) have received the following benefits in the last 3 months:

- Income Support,
- Income-based Jobseeker's Allowance,
- Income-related Employment and Support Allowance,
- Pension Guarantee Credit,
- You are named on, or entitled to (use your award notice as evidence), a NHS tax credit exemption certificate,
- You have a low income and are named on certificate HC2 (full help) or HC3 (limited help). (To apply for this certificate, you should complete form HC1 available from your local hospital, Jobcentre Plus offices, or from the DH publications order line on 0300 123 1002),
- and I am not attending for radiotherapy treatment and entitled to claim under the scheme operated by Isle of Wight Council.

Sign	
Print	Date

Please hand this in at the ticket office

Conditions of Healthcare Travel Scheme

Please read carefully

- Applications must be made on Red Funnel's Healthcare Travel Form. No other applications will be accepted.
- The discounted fare will be applied for the patient and a companion attending an NHS appointment or for NHS treatment under a named NHS consultant at Southampton University Hospitals NHS Foundation Trust.
- The scheme only applies to return foot passenger journeys from East or West Cowes to Southampton. The scheme does not include the carriage of vehicles between East Cowes and Southampton.
- The discounted fare is only valid for outbound travel on the day of the treatment or procedure and travel is not permitted before 0845 hrs unless, at Red Funnel's discretion, the appointment time requires the patient to travel earlier.
- The discounted fare normally applies to Day Return journeys for outpatient treatment but may be extended (for example for in-patient treatment) if the patient can prove that an overnight stay is required.
- To purchase tickets, foot passengers on the day of travel should hand the form in at the ticket office during opening hours together with a valid appointment card/letter.
- Short notice appointments without a card or letter will be considered at Red Funnel's discretion. Failure to provide sufficient proof of a qualifying appointment will result in the full fare being payable at the ticket office and no refunds will be given in retrospect.

The following are excluded from the scheme:

- Patients attending for treatment privately
- Patients attending treatment at a private hospital
- Patients attending appointments with GPs, pharmacists, dentists or opticians
- Patients in receipt of benefits which would entitle them to claim under the Healthcare Travel Costs scheme (www.nhs.uk/nhsengland/healthcosts/pages/travelcosts.aspx)
- Patients attending a course of radiotherapy (the cost of travel incurred for this is reimbursed through a scheme operated by Isle of Wight Council)
- The scheme cannot be used in conjunction with any other Red Funnel offer or promotion and is not available to account customers. Scheme excludes vehicles and Season and Saver tickets.
- Discounted fares can only be obtained at time of booking and cannot be applied retrospectively.
- Tickets cannot be purchased online.
- Red Funnel and the local PCT and NHS Trusts will audit applications to guard against fraudulent use.
- Customers found misusing discounted tickets will incur a surcharge to the equivalent standard return fare and will be excluded from purchasing tickets under the scheme in future.
- Red Funnel reserves the right to review fares periodically and amend or withdraw this scheme at any time without prior notice.
- Travel is subject to availability and Standard Terms and Conditions of carriage apply.

Form: RFHTS1010