



RED FUNNEL

QUALITY POLICY STATEMENT

Quality is a critical to Marine Safety and Environmental Performance. Red Funnel adopts a risk-based approach to applying appropriate Quality arrangements and objectives to enable the successful delivery of our operations, waste products and projects to meet our obligations and the expectations of our stakeholders. We will achieve this by establishing and continuously improving effective Integrated Management System (IMS) processes, which will be underpinned by the appropriate technical and behavioral competencies within our workforce and partners.

We maintain a robust Integrated Management System (IMS) to ISO 9001:2015 Quality Management System requirements and aligned to relevant industry standards and good practice in Quality Management, which enables us to comply with our obligations.

Those standards will focus upon early engagement in order to identify accurate scope definition, associated specifications, required certification and the delivery of predictable and safe outcomes.

We shall be a Company that:

Culture

- Through leadership commitment, establishes and sustains a strong quality culture that creates a second nature that quality equates to Safety.
- Promotes ownership, focusing upon early engagement, and driving accountability for improvements.

Performance

- Monitors and measures the delivery of our business objectives Key Performance Indicators, internal audits and management review to enable informed decision making, continual improvement and provide confidence to our stakeholders.

Collaboration

- Develops mutually beneficial relationships with our customers and partners in order to establish a strong quality culture and standards that provide fit for purpose solutions to improve business performance.

People

- Establishes a responsive and flexible capability, by investing in our people to ensure that all employees and partners understand how they contribute to establishing and sustaining a strong quality culture that brings maximum value to our business.
- Provides sustained education programmes, internal audits and associated training to ensure continuous improvement through a process of self-evaluation and effective action planning.

It is the responsibility of the Department Directors to ensure that the arrangements for implementing this policy are documented and are available at each location. This policy will be reviewed every two years.

Name: Fran Collins – CEO

Signature: 

Date: 08 November 2022